

FIRE DEPARTMENT

POSITION

DESCRIPTION

**Class Title:
Fire Department
Administrative Assistant**



POSITION DESCRIPTION

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Class Title: Administrative Support Staff
Department: Fire
Division:
Date:

Job Code Number:
Grade Number:
Union:
Location:

GENERAL PURPOSE

Performs a variety of clerical, secretarial and administrative work in keeping official records, providing administrative support to the fire command staff, and assisting in the administration of the standard operating policies and procedures of the fire department.

Performs routine clerical and administrative work in answering phones, receiving the public, providing customer assistance, cashiering, data processing, and bookkeeping.

SUPERVISION RECEIVED:

Works under the close supervision of the (list title of supervisor)

SUPERVISION EXERCISED

None.

ESSENTIAL DUTIES AND RESPONSIBILITIES

Answers and operates central telephone system and routes callers or provides information as required.

Operates radios as needed and assists in radio communications; operates base radio as required.

Receives the public and answers questions; responds to inquiries from employees, citizens and others and refers, when necessary, to appropriate persons.

Serves as cashier including receipting of payments and various other payments, and posting monies to appropriate accounts.

Assists in the procurement of department materials and supplies.

Operates listed office machines as required.

Prepares and monitors work orders;

Receives, stamps and distributes incoming mail, processes outgoing mail;

Composes, types, and edits correspondence, reports, memoranda, and other material requiring judgment as to content, accuracy, and completeness.

Inputs data to standard office and department forms; makes simple postings to various reports such as annual reports, hydrant inspections, or fire inspections; compiles tabulated data.

Plans conferences.

Directs preparation of records such as notices, minutes, and resolutions.

Acts as custodian of departmental documents and records.

Schedules appointments, and performs other administrative and clerical duties.

PERIPHERAL DUTIES

Provides assistance to walk-in first aid patients when needed.

Registers voters.

Issues burn permits.

DESIRED MINIMUM QUALIFICATIONS

Education and Experience:

(A) Graduation from a high school or GED equivalent with specialized course work in general office practices such as typing, filing, accounting and bookkeeping, and

(B) two (2) years of increasingly responsible related experience, or any equivalent combination of related education and experience.

Necessary Knowledge, Skills and Abilities:

(A) Working knowledge of computers and electronic data processing; working knowledge of modern office practices and procedures; some knowledge of accounting principles and practices.

(B) Skill in operation of listed tools and equipment.

(C) Ability to perform cashier duties accurately; ability to effectively meet and deal with the public; ability to communicate effectively verbally and in writing; ability to handle stressful situations.

SPECIAL REQUIREMENTS

None

TOOLS AND EQUIPMENT USED

Phone switchboard; mainframe computer terminal; personal computer including word processing software; copy machine; postage machine; fax machine; base radio; calculator.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently required to sit and talk or hear. The employee is occasionally required to walk; use hands to finger, handle, or feel objects, tools, or controls; and reach with hands and arms.

The employee must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include close vision and the ability to adjust focus.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually quiet.

SELECTION GUIDELINES

Formal application, rating of education and experience; oral interview and reference check; job related tests may be required.

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

The job description does not constitute an employment agreement between the employer and employee and is subject to change by the employer as the needs of the employer and requirements of the job change.

Approval: _____ Approval: _____
Supervisor Appointing Authority

Effective Date:

Revision History: