

**SBM Fire Department is hosting:**

**Fire Chief (ret.) Richard B. Gasaway, PhD, EFO, CFO, MICP**

Presenting a powerful safety program designed to improve your understanding of how to develop and maintain situation awareness and improve decision making at high-stress, high-consequence incident scenes.

## **The Mental Management of Emergencies**<sup>®</sup>

Organizations with state-of-the-art apparatus, sound procedures and quality equipment are still killing dozens of firefighters annually at emergency scenes. If we are going to get serious about reducing emergency responder casualty incidents, we must first improve the ability of our responders to develop and maintain strong situation awareness and to understand how decisions are made under stress. The program explores and discusses:

- **How experts make decisions in high stress, ever-changing environments;**
- **The role of situation awareness in high-stress decision making environments;**
- **How barriers impact situation awareness;**
- **5 critical decision making mistakes to avoid;**
- **10 best practices for decision makers;**
- **How to develop and maintain strong situation awareness;**
- **5 ways to accelerate your decision-making expertise.**

**Date:** Friday, April 29, 2011

**Time:** Registration/check in at 0830. Program runs 9:00am-4:00pm

**Location:** SBM Station 3, 11920 Ulysses Street, Blaine, Minnesota

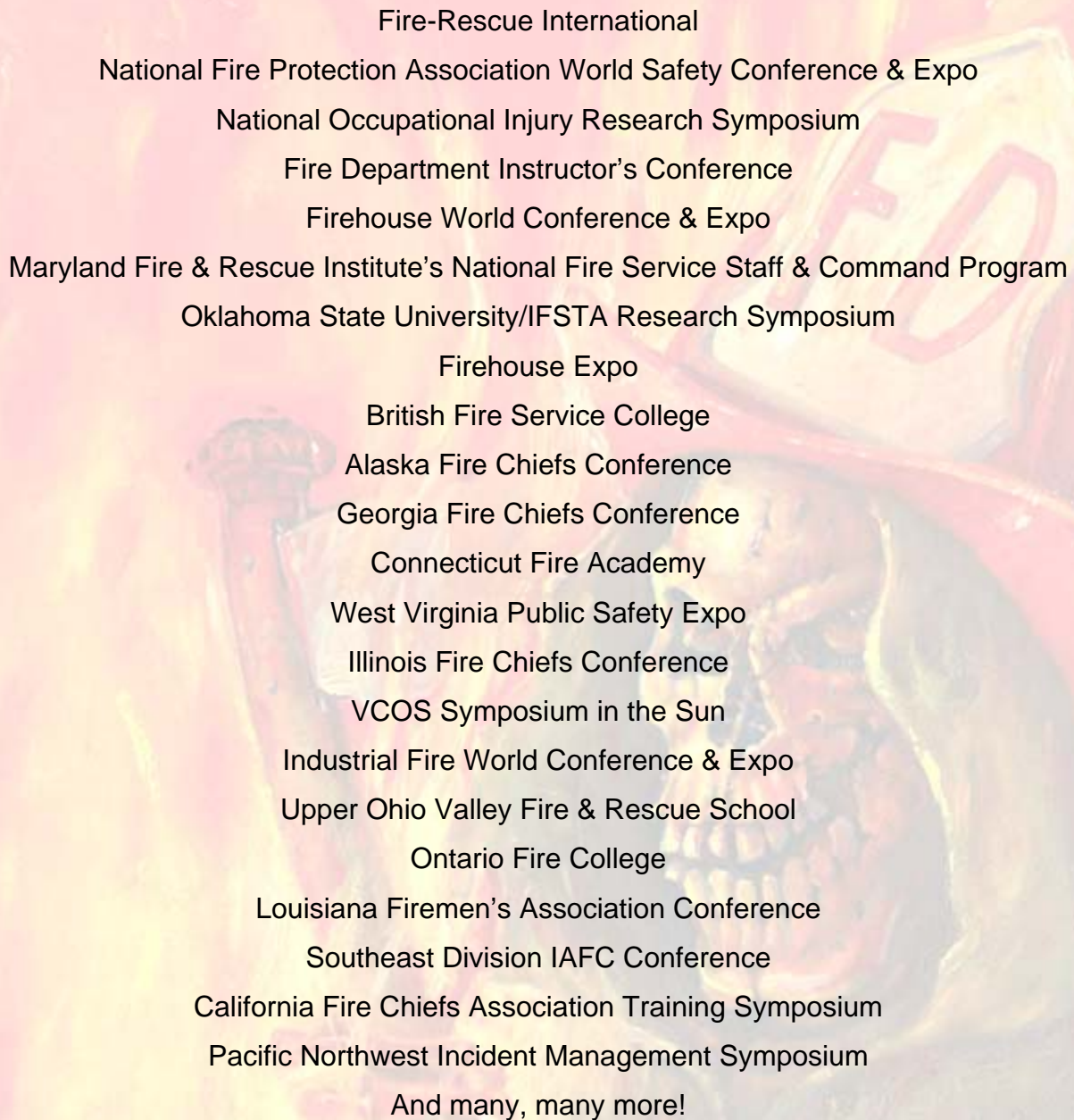
**Contact person:** Rich Gasaway, rich@RichGasaway.com 651-331-8518

**Cost:** \$119 (Includes lunch and a copy of Fireground Command Decision Making book).

**To Register:** Visit: [www.RichGasaway.com](http://www.RichGasaway.com) and click on "SBM Program" link at the top of the home page.

## The Mental Management of Emergencies

This highly acclaimed firefighter safety program has been presented at academies, conferences and symposiums worldwide, including:



Fire-Rescue International  
National Fire Protection Association World Safety Conference & Expo  
National Occupational Injury Research Symposium  
Fire Department Instructor's Conference  
Firehouse World Conference & Expo  
Maryland Fire & Rescue Institute's National Fire Service Staff & Command Program  
Oklahoma State University/IFSTA Research Symposium  
Firehouse Expo  
British Fire Service College  
Alaska Fire Chiefs Conference  
Georgia Fire Chiefs Conference  
Connecticut Fire Academy  
West Virginia Public Safety Expo  
Illinois Fire Chiefs Conference  
VCOS Symposium in the Sun  
Industrial Fire World Conference & Expo  
Upper Ohio Valley Fire & Rescue School  
Ontario Fire College  
Louisiana Firemen's Association Conference  
Southeast Division IAFC Conference  
California Fire Chiefs Association Training Symposium  
Pacific Northwest Incident Management Symposium  
And many, many more!

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**And now the program is coming home, to Minnesota.**

# The Mental Management of Emergencies

## Presenter Biography



**Richard B. Gasaway** entered the fire service in 1979 and has served as firefighter, paramedic, lieutenant, captain, assistant chief and fire chief in 6 fire and EMS agencies in West Virginia, Ohio and Minnesota. After completing his 30-year fire service career, Chief Gasaway founded the Center for the Advancement of Situation Awareness and Decision Making, an organization dedicated to improving how individuals, teams and organizations make decisions in stressful environments.

Chief Gasaway holds bachelors, masters and doctoral degrees in finance, economics, business administration and leadership. He is a resident faculty member at the National Fire Academy and is an instructor in the Executive Development Program for the Maryland Fire & Rescue Institute. He is a graduate of the National Fire Academy's Executive Fire Officer Program and is an Accredited Chief Fire Officer through the Commission for Public Safety Excellence.

As a professional speaker and author, Dr. Gasaway has contributed to more than 130 books, book chapters and journal articles on topics related to leadership, safety and decision making. His best selling book, *Fireground Command Decision Making*, serves as an essential guide for developing and experienced incident commanders. His high-energy, humor filled presentations are a favorite with emergency service providers and have earned him over 500 program and keynote address invitations throughout the United States, Canada, The United Kingdom, The Netherlands, Australia and Borneo.

Dr. Gasaway has been the recipient of several prestigious honors including the American Heart Association's Phoenix Award, the C. B. Shingleton Academic Scholarship, the William J. Litzinger Outstanding Instructor Award, and the British Fire Journal – W.L. Gore Research Excellence Award.

Chief Gasaway hosts the Leader's Toolbox on Firehouse.com – a monthly podcast radio program that addresses leadership challenges in emergency services. The program has enjoyed more than 125,000 downloads making it one of the most popular fire service leadership podcast shows on the Internet.