

## **2010 Member Services Committee - George Esbensen**

It is my pleasure to have been selected as the Chair of the Member Services Committee. The committee has only met once since January and I take full responsibility for that lack of meetings.

At our meeting in June we decided to reshape how the Member Services Committee delivers its value to the organization. In the past, the Member Services Committee has offered an array of services, all of which had to be requested by a given chief officer. While this is an approach that surely must have worked in the past, it doesn't appear to have been a solution that many, if any, chief officers had taken advantage of recently.

The committee members decided that our best approach to providing an array of services to our members would be to collect articles of interest on a regular basis and place them on the MFSCA website for easy access. Looking for a basic Pumper Truck specification? That specification would be on the website along with some contact information so more information could be gathered from the folks at the department that created the specification. A similar approach will be used for each of the sub-groups within the Member Services Committee.

So look for a lot more from the Member Services Committee in the coming months on the MFSCA website. If you have additional suggestions and ideas feel free to contact me directly at: [gesbensen@edenprairie.org](mailto:gesbensen@edenprairie.org).